



Axon Consultancy Sdn Bhd

Exam Invigilation Policy

Version 1

Version Log

Date	Version	Details	Changes Made by	Approved By
2/9/2018	1	New Release	Jack	Jack

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1. Purpose

- 1.1. Axon Consultancy delivers both short term training courses as well as long term academic programmes. This policy's objective is to provide a standard guideline for the conduct of an examination.

2. Scope

- 2.1. This policy is applicable to all examinations for all academic programmes that are delivered by Axon Consultancy

3. Staff Duties

- 3.1. Employees, Partners and Suppliers of Axon Consultancy Sdn Bhd are expected to understand this policy.
- 3.2. Employees of Axon Consultancy Sdn Bhd shall be expected to enforce decision making and procedures as stated in this policy.

4. The Principles

- 4.1. Axon Consultancy endeavour to ensure this policy is enforced for all examinations to ensure fair and conducive environment is maintained for all candidate.

5. Guideline For The Process

- 5.1. This policy must be must be adhered to at all times.
 - 5.1.1. One invigilator is allowed to invigilate a maximum of 30 learners.
 - 5.1.2. An invigilator must be able to summon help without disturbing learners taking an exam.
 - 5.1.3. Learners should be seated with a distinct distance from one another of 1.25 meters.
 - 5.1.4. Learners may only take pens into the examination room. Any pencil cases must be transparent. Mobile telephones and other electronic equipment are not permitted.
 - 5.1.5. When preparing an examination room, invigilators should consider an area for learners to store their personal belongings. Bags and other belongings should be placed in the front of the examination hall. All mobile phones should be switched off.
 - 5.1.6. Ideally learners should be seated and ready to take the exam 10 minutes before the start of the exam.
 - 5.1.7. A clock must be visible to learners at all times throughout the exam.
 - 5.1.8. The start and finish times of an exam must be clearly visible for all learner to view in the exam room.

- 5.1.9. The guidance to learners relating to the exam must be read out by the invigilator prior to the commencement of the exam.
- 5.1.10. Once the exam has started learners may not ask questions about the exam. In exceptional circumstances they may seek the attention of the invigilator, for example if they need to use the toilet.
- 5.1.11. Invigilators must not talk to or distract learners during the exam.
- 5.1.12. Invigilators must be able to observe all learners at all times during an exam.
- 5.1.13. If a learner wishes to leave the room for any reason and intends to return to continue their exam, they must be accompanied. The invigilator must remain with them at all times. The learners remaining in the exam room must continue to be invigilated
- 5.1.14. Learners arriving late for an exam (by less than 15 minutes) must be seated near to the door and the disturbance to other learners kept to a minimum.
- 5.1.15. Learners who are more than 15 minutes late will not be able to enter the exam room or undertake the exam. In such cases, a FAIL will be recorded.
- 5.1.16. An invigilator must complete an Exam Attendance Register and Exam Invigilation Report for every exam session. The report should show:-
- the date of the exam
 - the time the exam took place
 - the location of where the exam took place
 - any learner who attended the exam late (up to 15 minutes)
 - any learners who attended the exam late (beyond 15 minutes)
 - any other circumstances of unusual exam practice must be identified on the invigilators exam report
- 5.1.17. If a learner is suspected of malpractice, the invigilator must warn the learner that he/she may be removed from the examination room. The candidate should also be warned that the relevant awarding body will be informed and may decide to disqualify the candidate.
- 5.1.18. An invigilator must inform the head of centre of any malpractice or suspected malpractice, immediately. It is the head of centre's responsibility to inform the relevant awarding body as soon as possible, all cases of suspected or actual malpractice in connection with an exam.

- 5.1.19. Invigilators must remind learners when there are ten minutes of the exam remaining.
- 5.1.20. At the end of the exam learners must be told to stop writing and ensure that their name and reference number is on the exam answer sheet.
- 5.1.21. Exam papers and learner exam answer sheets (if different) must be collected immediately at the end of the exam. The invigilator must check that the learners have completed their details correctly before the learners have left the exam room.
- 5.1.22. All exam papers must be stored securely in a locked cabinet/drawer prior to dispatch or scanning to the relevant awarding body.
- 5.1.23. The answer papers must not be changed, checked or altered in any way between the time of collection from learners to the dispatch/scanning for marking at the relevant awarding body.
- 5.1.24. Where the centre has an issue with a question that is considered misleading or incorrect on the exam paper, the relevant awarding body should be made aware of this immediately.
- 5.1.25. An invigilator must take the following action in an emergency such as a fire alarm or a bomb alert:-
- Stop learners from writing
 - Collect the Learner Attendance Register and evacuate the examination room
 - Advise learners to leave all exam papers in the examination room
 - Ensure all learners are supervised as closely as possible while they are out of the exam room to make sure there is no discussion about the exam
 - Make a note of the time of the interruption and how long it lasted
 - Allow learners the full working time set for the examination. If there are only a few learners, consider the possibility of taking the learners (with question papers and scripts) to another place to finish the examination
 - Make a full report of the incident and of the action taken on the Invigilation Report and send to the relevant awarding body.
- 5.1.26. The Learner Attendance Register and Exam Invigilation Report must be dispatched to the relevant awarding body/scanned into the management suite, along with all exam papers.

6. Review

6.1. Axon Consultancy will review the policy annually and revise it as and when required in response to customer and stakeholder feedback, changes in practices, actions required by the awarding bodies or changes in legislation. Our review will ensure that our procedures continue to be consistent with the regulatory criteria and are applied properly and fairly in arriving at judgments..

7. Knowledge And Skills

7.1. The knowledge and skills required to implement this policy will be transferred during induction process for new staff. A systematic training programme shall be implemented to raise awareness of the requirements of the various assessment, and to ensure that staff are kept up-to-date with regards to any changes in the legislation or relevant technology.